Business Administration

Course Number: BUAD 116

Course Title: MARKETING

Credits: 3

Calendar Description: This course introduces students to the principles and practices of

marketing and how they can be applied to organizations.

Marketing processes are considered from consumer and business perspectives in a Canadian context. Topics include identifying needs, monitoring changes in the environment, managing products or services, distribution, promotion and

pricing. (also offered by Distance Education)

Semester and Year: FALL 2021

Prerequisite(s): No

Corequisite(s): No

Prerequisite to: BUAD 210; 266; 272; 278;

BUAD 116 FALL 2021

Professors

Name	Phone number	Office	Email	
Michael Orwick Course Captain	250-762-5445 ext. 4683	K: E226	via Moodle quickmail	
Mark Ziebarth	250-762-5445 Ext.	Kelowna	mziebarth@okanagan.bc.ca	
Alan Rice	250-762-5445 Ext.	Kelowna	arice@okanagan.bc.ca	
Michael Conlin	250-762-5445 Ext	Kelowna	mconlin@okanagan.bc.ca	

Learning Outcomes

Upon completion of this course students will be able to

- define the term marketing in the context of the process for creating exchanges of value.
- explain the application of ethics and Corporate Social Responsibility in the marketing context.
- conduct a SWOT analysis of a major company.
- explain the role of marketing research and decision support systems in the strategic planning process for marketing.
- compare the key concepts and theories relating to consumer and business to business decision making processes.
- describe the process of market segmentation when choosing an appropriate target market for a product or service.
- describe the key concepts and arketing: Product, Place, Price and Promotion.

Course Objectives

This course will cover the following content:

See Course Schedule

SKILLS ACROSS THE BUSINESS CURRICULUM

The Okanagan School of Business promotes core skills across the curriculum. These skills include reading, written and oral communications, computers, small business, and academic standards of ethics, honesty and integrity.

STUDENT CONDUCT AND ACADEMIC HONESTY

What is the Disruption of Instructional Activities?

At Okanagan College (OC), disruption of instructional activities includes student